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Summary

A passionate Software Engineer with a strong interest in projects that require both conceptual and analytical thinking. I am great team player, always committed to designing and developing innovative web-based or mobile applications that users will love. I have consistent eager to learn more tricks from anyone regardless of the industry they're working in. On a personal level I always take pride in my craft and I'm purely driven by challenge, open to new ideas and meeting new people. Personal and professional experience have taught me the following about myself:

- I am detail oriented and self-motivated.
- I love to win, but helping others gives me greater joy.
- I speak creativity, innovation and possibility.
- I am open to meeting new people and hearing different perspectives.
- I am humble enough to reach out for help and I always strive to stay calm when faced with adversity.

I would like to work for a company that provides hybrid or remote working, with a great diverse culture that cares about employee growth, health and career development. I am capable of working and adapting to both large and small teams.

I'm open to fresh opportunities and able to make arrangements for telephonic and video interviews for both local and international companies. I am able to relocate or make travel arrangements should there be the need. I have one calendar month notice period.

Experience



Software Applications Development Engineer

Dimension Data

Apr 2021 - Present (2 years 10 months)

For the past 4 years, I have been part of a fun-loving, hard-working team at Dimension Data, serving and consulting with various local and international clients. I have been exposed and worked on a variety of projects including:

Power Platform Application Development and Process Automation:

Design, develop, secure, and troubleshoot Power Platform solutions, implement components of the solution that include application enhancements, custom user experience, system integrations, data conversions, custom process automation, and custom visualizations.

On-Premises to Office 365 Migrations:

This was an initiative to migrate a number of existing clients from legacy on-premise/legacy SharePoint Systems/File Shares to SharePoint Online and the cloud Office 365 environment. I helped with UI designs, process automation and data migrations using OOTB O365 Tools, ShareGate, AvePoint and Nintex tools.

ITSM Support:

Provided client and internal ticket support to resolve system bugs and develop system enhancement requests using the ITSM ticket management system.

Roles and Responsibilities:

- Analyse and model requirements for projects
- Assist with preparing and documenting Business Requirements Specification
- Develop core application features to meet user story business requirement.
- Configure related workflows to automate redundant business processes.
- Produce software documentation following company software guidelines and templates for UAT testing, training, deployment, application maintenance and project sign-off certificates.
- Mentor new team members and handle hands-on coding projects.
- Participate in software product planning, backlog grooming and review during Agile ceremonies.

Technical Skills:

- Office 365 & On Premises SharePoint
- SharePoint Tenant Administration
- Microsoft Power Platform
- PowerShell Scripting
- Developing and Writing Custom Code
- UX/UI design



Software Graduate Programme Trainee

Dimension Data

Feb 2020 - Mar 2021 (1 year 2 months)

This was my first professional contract to gain real-world Software Engineering experience.

We frequently worked in small teams of graduates to solve business problems, explore new technologies, and learn from one another.

I was excited to be given the opportunity to lead as Product Owner for a small project that involved injecting HTML/CSS/JavaScript on a website using MS SharePoint 2013 Designer and other programming frameworks, and got exposure to an Agile environment and practices.

This role quickly turned into a full time contract and I have been happily expanding my skills as a software developer ever since.



Standard Bank Bulk Teller

Standard Bank Group

Jan 2016 - Dec 2017 (2 years)

Roles and Responsibilities:

- Verify customers details on compass to ensure that the profile account information is correct.
- Ensure that Cash Processing procedures are adhered to.
- Count and balance customer retail deposits.
- Prepare client registers and verify that everything is accurately completed.
- Verify final counts with internal team and collection agents.

- Balance and Reconcile cash on compass or ISA or relevant counting system and print report for submission to treasury custodians.

Achievement:

Employee of the Month for Innovation Award - Created a Production Reporting System for cash processing and analysis.

Creative Graphic Designer | Branding Media Consultant

KM Digital

Mar 2013 - Jan 2016 (2 years 11 months)

I had this opportunity to work and grow as Graphic designer/Branding Media Consultant developing design elements for various print, digital and multimedia formats for various brands, commercial companies, and promotional activities, including:

- Print and digital ads
- Website Mockups and Wireframes
- Brochures/flyers
- Marketing collateral
- Conference graphics/signage/banners
- Business cards
- Logos, Forms and letterheads
- T-Shirt (Vinyl and Screen printing)
- Vehicle Branding

Roles and Responsibilities:

- Consult and engage with clients to gather Design/Branding requirements.
- Document requirements job card and streamline the artwork process from design to print.
- Align designs with the print process and optimize print quality.
- Facilitate the coordination of artwork with the various stakeholders (Project Team, Graphic Designers and Printers).
- Run, monitor and maintain the printing and cutting equipment.
- Photography, video editing and framing.

Design skills:

- Corel Draw
- Photoshop
- Illustrator
- Creative Cloud

Education



WeThinkCode

Software Engineering Programme , 84 Albertina Sisulu

2018 - 2020

WeThinkCode_ launched in 2016 to deliver French Ecole 42's world-class curriculum in software engineering. With no teachers or classes, the curriculum is based on gamification principles where students work together to solve problems.

WeThinkCode receives an estimate of over 30,000 applications every year. Normally, only 2% of the entrants pass the online qualifying assessments. From this, 300 candidates are selected to participate in one of three, four-week boot camps. The top 120 candidates are selected, who are then enrolled for their two-year peer-to-peer digital training programme.

Cornerstone Performance Solutions

NQF Level 4, Core Banking and Financial Principles

2016 - 2017

Modules Completed: Governance, Risk and Compliance, Financial Principles and Calculations, Banking Service Excellence.

Technical Support Learnership

MICSETA - NQF level 4 Certificate, Computer Technical Support

2013 - 2013

Microsoft Office Suite, Software and Hardware support, LAN & WAN networking.
Customer support and Windows Operating Systems.

Illinge High School

High School

2004 - 2009

Physical Sciences and Mathematics Major

University of South Africa (UNISA)

Bachelor of Arts - BA, Forensic Science and Technology (incomplete)

2017 - Present

Licenses & Certifications

 **Microsoft Technology Associate: Software Development Fundamentals (MTA)** - Microsoft

 **Programming in HTML5 with JavaScript and CSS3** - Microsoft

 **Programming in C#** - Microsoft

 **Microsoft Certified: Azure Fundamentals** - Microsoft

 **Meeting Facilitation** - LinkedIn

 **Requirements Elicitation and Analysis** - LinkedIn

 **Design Thinking, Social Innovation, and Complex Systems** - LinkedIn

 **Critical Thinking and Problem Solving** - LinkedIn

 **Critical Thinking** - LinkedIn

Skills

Documentation • Agile Application Development • Agile Methodologies • Communication • Meeting Facilitation • Requirements Analysis • Requirements Gathering • Design Thinking • Social Innovation • Critical Thinking

Honors & Awards

 **Innovation of the Month Award** - Standard Bank Group

Sep 2017

I have developed a production management solution to track, manage and report on daily team targets and various cash flow activities for management/employees.